

HotShot Wireless

Fair Access Policy

At HotShot Wireless, our goal is to give each of our customers the fastest service possible at the lowest possible cost. We are always striving to develop programs and policies that help make that possible. Our FAIR ACCESS POLICY is designed to impact the fewest customers while helping ensure the best speeds for the vast majority of our customers.

HotShot has documented that a small percentage of customers account for a disproportionate share of data usage on the HotShot network. To ensure that all HotShot customers have equitable access to the HotShot network, HotShot has implemented a FAIR ACCESS POLICY (or “FAP”).

Each customer has a billing cycle that relates to the date you acquired HotShot Wireless; this is also known as your Anniversary Date. From your anniversary date to the next consecutive month’s anniversary date, you have a nine thousand megabyte download maximum and a two thousand five hundred megabyte upload maximum. If you exceed this, HotShot will temporarily limit the speed at which you can send and receive data over the HotShot access network until your next consecutive month’s anniversary date. You will still be able to use the HotShot Internet access service but your speed will be slower. HotShot may use other traffic management and prioritization tools to help ensure equitable access to the HotShot network for all customers. Your HotShot Internet access is not guaranteed and is subject to this FAP.

You are likely to avoid any limitations imposed by the FAP if your use is typical of the majority of Internet users and consists primarily of Web surfing and a reasonable amount of downloading. Please note that your limit is far more likely to be reached if you use peer-to-peer file sharing programs, you use a webcam or you download full-length movies, large quantities of music files, full software applications or similar high-bandwidth activities.